



*Indiana
Client
Eligibility
System*

PROCESS MODEL NARRATIVE

8.0 Data Exchange

**Deloitte
Consulting**



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8.0 DATA EXCHANGE

Subsystem Overview: The Data Exchange (DE) subsystem is responsible for the maintenance and development of all exchanges with external agencies, excluding those engaged in aspects of benefit issuance. ICES has over 200 programs that maintain 100 exchanges with a variety of agencies. The purpose of these exchanges is to perform and control matches with Federal and State agencies required by Federal law. These matches provide verification and detect discrepancies between the ICES income, expenses, demographic data, and resource information collected from clients. Most data exchanges operate on a daily, monthly, quarterly, and/or yearly basis.

An important part of the Data Exchange process involves follow up on worker activity after they have received an alert from the DE via exchanges with matching agencies. The Data Exchange subsystem also controls a number of transactions that allow access to information supplied by ICES' exchanges for workers to investigate.



8.1 EXECUTE FEDERAL EXCHANGES

ICES interfaces with following federal agencies to verify the following information:

Federal Agency	Purpose of Data Exchange
Social Security Administration (SSA)	<ul style="list-style-type: none">• Verify Social Security Numbers (SSN) and Information• Verify II and XVI Social Security Assistance information• Verify Supplemental Security Income (SSI)• Verify Client are not imprisoned• Verify Out-of-State wages• Verify Alien work requirements
Internal Revenue Service	<ul style="list-style-type: none">• Verify earned and unearned income
Food and Nutrition Service	<ul style="list-style-type: none">• Verify whether an individual is not allowed Food Stamps.



8.1.1 SOCIAL SECURITY ADMINISTRATION (SSA) EXCHANGES

ICES exchanges data with SSA primarily through the use of SSA's State Verification and Exchange System (SVES). The SVES system provides States with a standardized method of querying SSA's database for different types of responses through the use of standard format input record. SSA maintains separate databases for the following information:

- Title II (OASDI)
- Title XVI (SSI) programs
- Social Security Number identification (NUMIDENT)
- Earnings Information (Master Earnings File - MEF)

Since these databases do not always contain the same names, dates of birth, and sex codes for specific individuals, data requested from any of these files may, and often does, conflict with data for the same individual on the other files. Additionally, matching criteria established in the various data exchanges are not uniform, causing different responses to the same query, depending on the database queried.

Through SVES, a ICES performs the following types of query/transaction events on different time schedules detailed in the subsequent sub-sections:

- SSN Verification
- Beneficiary and Earnings Data Exchange (BENDEX) Query
- Beneficiary Earnings Exchange Record (BEER accretion/deletion) Query
- SDX SSI Query
- Prisoner Record Query/Response
- 40 Qualifying Quarters Query
- Death Master Query/Response



8.1.1.1 VERIFY SOCIAL SECURITY NUMBER PROCESS (GDE522/GDE820)

Caseworkers input new individuals' Names, SSNs, and Date of Births (DOB) on AEIID (Individual Demographics). Daily, this process collects new individuals' AEIID data and transmits it to SSA via the SVES system for SSN verification. A new individual is defined as someone who has never been open on ICES or who has been off of ICES for more than a month. All new individuals (those with a blank SSN-VR field) that are added to a case on AEIID are transmitted when their case has been processed past AEACC (Initial SFU Sequence).

SSA will return at least one record for each requested individual. These records will be returned within two business days of their transmittal to SSA. An individual's return record will either verify the individual's name, SSN, and DOB, or denote a discrepancy. Those individuals that are verified by SSA, will have their SSN-VR field updated with 'DE' on AEIID. Those individuals that have discrepancies will have their information written to DENB, and alert will be generated to the caseworker. Updates will only occur if individuals have current or future eligibility on ICES.

Exchange Technical Matrix

Name	SSN Verification (via SVES)	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Send Program	GDE522	
Send Job	CEPDE522	
Receive Program	GDE820	
Receive Job	CEPDE820	
Frequency	Daily	
Datasets		
Send Input	Reads the 63BTQ	
Send Output	WELCEPDG.GDE550FA.PROD	
Receive Input	WELCEPDG.GDE820FA.PROD	
Receive Output	Updates AEIID 03db, DENB 25db WELCEPDG.GDE820FB.PROD – Error Report WELCEPDG.GDE820FC.PROD – Control Report	



8.1.1.2 VERIFY SSA BENEFICIARY AND EARNINGS DATA EXCHANGE (BENDEX) INFORMATION

The purpose of the Beneficiary and Earnings Data Exchange (BENDEX) is to request/receive information regarding an ICES individual's Title II (RSDI) Social Security benefits and earnings. Title II benefits include retirement, disability, and survivor benefits. These three categories of benefits are paid for through Social Security taxes. (Note: SDX is responsible for maintaining Title XVI (SSI) information).

ICES requests and receives BENDEX information daily (CEPDE52D) and monthly (CEPDE522) from the Social Security Administration (SSA). This information is used to calculate/determine eligibility and benefits.

The daily process consists of sending SSN verification requests and prison verification requests to SSA. If an individual is currently receiving Title II benefits, that information is returned to ICES, although it is not a complete BENDEX record.

The monthly process creates a Title II BENDEX request file containing specific requests to 'accrete' and 'decrete' individuals to Indiana's master/orbit file (this is maintained at SSA). Monthly, and mid-monthly, SSA will send a file containing records on anyone newly accreted from the prior month, and anyone who has had a change who is on Indiana's master/orbit file. The monthly and mid-monthly files are merged and run through ICES BENDEX update process.

The returned information by both the daily and monthly process are updated to AEFUI and DEBN and used to automatically determine eligibility and calculate benefits.

Technical Notes:

- 1) AEIID inserts triggers into the 63BTQ for all the new individuals that are listed in a case. The 63BTQ is processed daily (CEPDE52D) and monthly (CEPDE522).
- 2) SSA will send records of individuals who are accreted by ICES, and individuals who have state buy-in for Medicare. BENDEX requests are denoted by a 'B' in the 63 position of the request file (BEER by an 'E' in 63 position).
- 3) The monthly process also determines whether to populate the request record as an 'accretion' or 'decretion' record based on the information in the 63BTQ (IF IVAD63-CDE-TYPE-ACTION = 'G' OR 'D' it moves 'DPA' indicating decreection type, else moves 'BDA' indicating accretion type).

**Technical Matrix**

Name	BENDEX Exchange	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Send Program	GDE522	
Send Job	CEPDE52D (Daily) CEPDE522 (Monthly)	
Receive Program	GDE820 (Daily) GDE840 (Monthly)	
Receive Job	CEPDE820 (Daily) CEPDE840 (Monthly)	
Frequency	Daily, Monthly	
Datasets		
Send Input	Reads the 63BTQ	
Send Output	WELCEPDG.GDE550FA.PROD	
Receive Input	WELCEPDG.GDE820FA.PROD (Daily – Gde820) WELCEPTG.GDE840FM.PROD (Semi-Monthly) Monthly files are moved to following datasets: WELCEPDG.GDE840MM.PROD (Mid-Month File – GDE840) WELCEPDG.GDE840MO.PROD (Monthly File– GDE840)	
Receive Output	Updates AEIID 03db, DENB 25db WELCEPDG.GDE820FB.PROD – Error Report WELCEPDG.GDE820FC.PROD – Control Report	



8.1.1.3 VERIFY SSA BEER WAGES PROCESS (GDE830)

Function: This process is responsible for checking out-of-state wages earned by Indiana residents against ICES data. Monthly, ICES will request information on each new individual 16 years or older. SSA will send the most current tax year's worth of income records for each requested individual, if available (note: the most current tax year can be up to two years old).

SSA reports income according to different categories. ICES only processes three categories: Pension, Self-Employment, and Regular Employment Earnings. It compares totals for each income category to the client's reported income on AEINC for the same category, over the same period (Note: Wages are calculated in total and not matched separately against each employer). If the difference between SSA's reported BEER income and ICES reported income is greater than the tolerance level defined in TDTL, an alert will be generated to the work to investigate and a discrepancy displayed on DEBR.

Name	Beneficiary Earning Exchange Record (BEER)	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Send Program	GDE522	
Send Job	CEPDE???	
Receive Program	GDE830	
Receive Job	CEPDE830	
Frequency	Monthly	
Datasets		
Send Input	63 BTQ	
Send Output	WELCEPDG.GDE550FA.PROD	
Receive Input	WELCEPTG.GDE830B2.PROD(0) WELCEPTG.GDE830B2.PROD(-1) These files are concatenated into WELCEPDG.GDE830SA.PROD	
Receive Output	25db WELCEPDG.GDE830FA.PROD(0) Processing Report	
Transactions	DEBR	



8.1.1.4 RECIEVE SDX SSI RECIPIENTS DATA PROCESS

ICES receives an SDX file from the Social Security Administration (SSA) with any transactions that have occurred related to an individual's Supplemental Security Income. (SSI) benefits. SSI is a Federal income supplement program funded by general tax revenues. It is designed to help aged, blind, and disabled people, who have little or no income by providing cash to meet their basic needs for food, clothing, and shelter (see <http://www.ssa.gov/notices/supplemental-security-income/> for more details).

The State of Indiana is required to interface with the SSA to obtain eligibility, payment, and demographic data related to SSI. SSA will send records via SDX for any individual in there system with an Indiana address. A record will be sent to the State of Indiana if any of following items changes in SSA's system:

- Denial Decisions
- Change in Payment Information
- Change of Address
- Change in Eligibility Amounts

Daily, SDX information is received via FTP in the WELCEPDG.GDE850.UPD.PROD dataset. This information is processed by GDE300 and entered into the 36db. In the 36db there is one root record per SSN. This information is viewable by users via IQSSA using RID or SSN.

Monthly, ICES receives a treasury file from SSA in the WELCEPTG.GDE850.TRS.PROD dataset. SSA mails out SSI checks the first of each month. Included in this file are records for any Indiana resident whose next SSI check amount has changed from the current month's check.

Quarterly, ICES receives a reconciliation file from the SSA in the WELCEPTG.GDE850.RCN.PROD. The reconciliation file contains the latest record on the Supplemental Security Record (SSR) for each individual Housed-Under-Number (HUN) in the State of Indiana. Records containing pay status codes of C**, M**, S**, T**, N** ('C' or 'M' = Active payment, 'S' = Suspended, 'T' = Terminate, 'N' Non-pay status, and 'E' = Eligible, Benefits Not Paid.) may appear in the reconciliation file.

ICES uses the file to reconcile the current status of individuals' SSI benefits. Particularly, the reconciliation file is processed to update T**, E**, S** pay code statuses to the 36db. This file is processed for these pay code statuses because the daily files that ICES receives from the SSA does not always communicate the above pay code statuses correctly (Most States do not use the reconciliation file to update data.)

The file contains multiple records for the same Social Security Number (SSN) with different HUN in some cases. For this reason, the file is sorted by SSN, and creation date in descending order. If there are two records for the same SSN, the first record is used to update information and second discarded.



The following alerts are generated when the daily or reconciliation file is processed.

ALERT NR: 333 SDX DATE OF DEATH DSCPNCY-DESX
ALERT NR: 335 SDX SHOWS OTH UNEARN INC-DESX
ALERT NR: 336 SDX EARNED INCOME DSCPNCY-DESX
ALERT NR: 739 IEVS COMPLIANCE TRACKING OVRDU
ALERT NR: 772 DESX-SSI INCR DUE TO UNDERPYMT
ALERT NR: 773 DESX-SSI OVERPAYMENT DEDUCTION
ALERT NR: 776 SSI TERMINATED-STILL DISABLED?

Name	State Data Exchange (SDX)	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Send Program		
Send Job		
Receive Program	Daily: GDE300	
Receive Job	CEPDE300	
Frequency	Daily, Monthly, Quarterly	
Datasets		
Receive Input	WELCEPDG.GDE850.UPD.PROD (Daily) WELCEPTG.GDE850.TRS.PROD (Monthly) WELCEPTG.GDE850.RCN.PROD (Quarterly) WELCEPTG.GDE850.COLA.PROD (Yearly)	
Receive Output	36db	
Transactions	IQSSA	



8.1.1.4.1 UPDATE SDX SSI RECIPIENT DATA PROCESS

Monthly, all individuals who are either new to ICES and receive SSI, or have had a change to their SSI information per SSA in the beginning of the previous month, need to be processed by ICES' SDX process and also run through Mass Change. ICES' SDX process verifies that the current information available on the IQSSA screen corresponds with the AEFUI screen; if the information between the two screens is different, it is displayed on DESX. Caseworkers must then verify/work the information on DESX and update AEFUI and DECT accordingly.

GDE304 runs monthly after GRP010 has run. The purpose of this process is to identify all new ICES individuals. GDE305 uses GDE304's output and checks the 36db to see if any of the individuals currently receive SSI. Individuals receiving SSI are funneled into the SDX process.

GDE310 runs and processes all new information in the 36db and creates output file WELCEPDG.GDE310FA.PROD. New information is considered any update received since the beginning of the prior month.

GDE850, before the ICES Mass Change cycle, reads the GDE310 and GDE305 output files and updates the AEFUI and DESX screens as appropriate. GDE850 produces a key file which is deposited in the WELCEPDG.WGDB53GK.PROD(0) for Mass Change to process.

Name	State Data Exchange (SDX)	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Program	Monthly Mass Change: GDE310	
Job	CEPDE305, CEPDE310	
Frequency	Monthly	
Datasets		
Input	WELCEPDG.GRP010*.PROD (GDE305) WELCEPDG.GRP010*.PROD (-1) (GDE305) 36db (GDE310)	
Output	WELCEPDG.GDE305.PROD (GDE305) WELCEPDG.GDE310.PROD (GDE310) WELCEPDG.WGDB53GK.PROD(0) (GDE850/MC Input)	
Transactions	IQSSA, DESX, AEFUI	



8.1.1.5 VERIFY PRISONER INFORMATION PROCESS

Daily, all individuals who are transmitted to Social Security Administration (SSA) for SSN verification will also be checked to see if they are in prison. Monthly, ICES submits a file of all recipients older than thirteen (13) to the SSA and in return receives a file of all matched individuals who have been imprisoned.

The data returned both daily and monthly is used to assist caseworkers in making claim assessments and determining household compensation. Individual reported to be in prison by SSA and also having current eligibility (i.e., in either the current month or current month plus one) in ICES will be written out to DEPM and DECT. Additionally, alert 352 - 'Prisoner Match – Check DEPM, DECT' will be generated to the caseworker.

Note: A prisoner query requested via SVES will be denoted by a "P" in both positions 63 and 64 on the SVES input record (FIELDS: GDE550FA-CDE-TITLE-II and GDE550FA-CDE-TITLE-XVI).

Name	Prisoner Match
Exchange Agency	SSA
Contact (P)	John Bauer (Technical Contact)
Phone	(410) 965-5463
Email	John.Bauer@ssa.gov
Contact (S)	Bork Maronn (Business Contact)
Phone	(312) 575-4240
Email	bork.maronn@ssa.gov
Send Program	GDE522 (daily), GDE520 (quarterly)
Send Job	CEPDE522 (daily), CEPDE520 (quarterly)
Receive Program	GDE853
Receive Job	CEPDE853
Frequency	Daily, Quarterly
Datasets	
Send Input	63BTQ (GDE522 Daily) GRP010* (GDE520 Quarterly)
Send Output	WELCEPDG.GDE550FA.PROD
Receive Input	WELCEPDG.GDE853FA.PROD
Receive Output	WELCEPDG.GDE853FA.BKUP



8.1.1.6 VERIFY 40 QUARTERS INFORMATION PROCESS

ICES requests and receives a file of all non-US citizens' (aliens) detailed work history in terms of Social Security payments made, 10 years (or 40 quarters) of which are needed for welfare assistance eligibility.

Name	SSA 40 Quarters of Coverage	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Send Program	GDE550	
Send Job	CEPDE550	
Receive Program	GDE855	
Receive Job	CEPDE855	
Frequency	Weekly	
Datasets		
Send Input	50btq	
Send Output	WELCEPDG.GDE550FA.PROD	
Receive Input	WELCEPDG.GDE855FA.PROD	
Receive Output		

Technical Notes

This process reads the 50BTQ, and selects individuals in the BTQ of Action Type 1, and Transaction Type Q (i.e, a 1Q).



8.1.1.7 QMB ELIGIBILITY NOTIFICATION PROCESS (GDE430)

This monthly process receives information about people in the State of Indiana from SSA who may qualify for Medicare assistances as a Qualified Medicaid Beneficiary (QMB). This process searches the ICES to determine whether the individuals reported by SSA are currently eligible for benefits. If an individual is found not to be eligible, their name and address information (sent from SSA) will be sent to Personix for a special notice informing them of their possible eligibility for QMB. This notice is not produced as part of ICES client notice subsystem.

Name	SSA QMB Eligibility Notification	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Receive Program	GDE430	
Receive Job	CEPDE430	
Frequency	Monthly	
Datasets		
Receive Input	WELCEPDG.TPQMB.PROD	
Receive Output	WELCEPDG.GDE430FA.PROD	



8.1.1.8 MEDICARE OUTREACH LETTERS (GDE835)

SSA sends two files for the purpose of Medicare Outreach covered under Section 1144 of the SS Act designed to increase enrollments in Medicare Savings Programs that subsidize Medicare expenses for low-income beneficiaries. Section 1144 requires an annual outreach effort by SSA, including notice to the beneficiaries and to the Medicaid State agencies.

The first file is a list of potential Medicare Savings Programs eligibles in each State. The records in the file are those of Medicare beneficiaries (and those about to become beneficiaries) in each State that have been income-tested against SS, VBA, and OPM records. No records will be selected if it already reflects State buy-in of Medicare Part B or if the beneficiary is receiving SSI benefits (in 1634 States).

The second file is a list of former SS beneficiaries who lost eligibility for disability benefits and free Medicare because of work. Again, records will not be selected if they reflect State buy-in or if they are SSI recipients (in 1634 States). Beneficiaries in this file may be eligible for State help with the purchase of Medicare Hospital Insurance (Part A).

Name	SSA Medicare Outreach Letter Process	
Exchange Agency	SSA	
Contact	(P) John Bauer (Technical Contact)	(S) Bork Maronn (Business Contact)
Phone	(410) 965-5463	(312) 575-4240
Email	John.Bauer@ssa.gov	bork.maronn@ssa.gov
Receive Program	GDE835	
Receive Job	CEPDE835	
Frequency	Yearly	
Datasets		
Receive Input	WELCEPDG.GDE835.PROD WELCEPDG.GDE835.BKUP.PROD	
Receive Output		



8.1.2 INTERNAL REVENUE SERVICE (IRS) EXCHANGE – UNEARNED INCOME (UIDX)

ICES receives a file of all unearned, unverified income, by an individual, from the IRS. This data is used to assist caseworkers in verifying an applicant or recipient's resources.

This exchange is very sensitive due to the information the IRS provides and a number of security measures are in place to prevent the misuse of the IRS information. Monthly, requests are sorted by GDE520 and written to a tape in the location: WELCEPTG.DIFSLA. FS Policy picks up the tape, labels and addresses it, and sends it to the IRS for processing. In turn, the IRS completes its processing and returns a tape to Indiana's Food Stamp policy department (primary contact: Warren Boyd). FS Policy adds an instruction form to the tape and it is then delivered to DoIT. The contents are uploaded for processing by GDE880. The tape's contents are not stored anywhere on ICES except in the 25db.

The information processed by GDE880 is IRS information about individuals' unearned income and assets.

Name	UIDX	
Exchange Agency	IRS	
Contact (P)	Debbie Grove	Diana Lee
Phone	(304) 264-7501	(202) 622-3941
Email	Deborah.d.grove@irs.gov	Diana.g.lee@irs.gov
Send Program	GDE520	
Send Job		
Receive Program	GDE880	
Receive Job	CEPDE880	
Frequency	Monthly	
Datasets		
Send Input	GRP010	
Send Output	WELCEPTG.DIFSLA	
Receive Input	WELCEPTG.GDE880.IRSUIDX.PROD(0), Tape delivered by hand to Data Center, data uploaded, and tape is scratched	
Receive Output	WELCEPDG.GDE880FA .PROD (Processing Report) 25db	



8.1.3 FOOD AND NUTRITION SERVICES (FNS) EXCHANGE – FS DISQUALIFICATION

All states are required to interface with FNS Disqualified Recipient System to prevent Food Stamp fraud between states. The exchange maintains information on individuals from all states with pending disqualifications and/or who may be serving a disqualification period. ICES both sends a file and receives files from the Food and Nutrition Service on all Food Stamp Disqualified Recipients. Caseworkers for ICES individuals found to be disqualified in another state will receive alerts. Information from this exchange is viewable via DEDR

This information is stored in the 24 and 72 databases.

Name	DRS	
Exchange Agency	Food and Nutrition Service	
Contact (P)	Jim Vaughn	
Phone	(703)-305-2702	
Email	James.Vaughn@fns.usda.gov	
Send Program	GDE410	
Send Job	CEPDE410	
Receive Program	GDE400	
Receive Job	CEPDE400	
Frequency	Monthly	
Datasets		
Send Input	24db / 72db	
Send Output	WELCEPDG.GDE410SA.PROD	
Receive Input	WELCEPDG.GDE400FA.PROD – Monthly Update File (end of month) WELCEPDG.GDE410RA.PROD – Processing Report (comes a couple days after DRS receives GDE410FA)	
Receive Output	24db	



8.1.4 INDIANA DEPARTMENT OF EDUCATION EXCHANGE (GDE964)

The Indiana Department of Education (DOE) receives information regarding children who are on Food Stamps or TANF. Children receive free or reduced school lunch prices and free textbooks if they are on public assistance. DOE disperses children's eligibility information to local counties to plan for the upcoming school year's lunch programs.

Every year at the beginning of July GDE964 scans the GRP010 file for all individuals under the age of 20 who have open-ended eligibility in Food Stamps or TANF. This information is sent to DOE via FTP.

Name	DOE – School Lunch Program	
Exchange Agency	Indiana Department of Education	
Contact	John Todd (P)	(S)
Phone	(317) 232-0865	(317) 232-0850 (department phone)
Email	jtodd@doe.state.in.us	
Send Program	GDE964	
Send Job	CEPDE964	
Frequency	Yearly (July)	
Datasets		
Send Input	WELCEPDG.GRP010*A.PROD	
Send Output	WELCEPDG.GDE964FA.PROD	
Receive Input		
Receive Output		



8.2 EXECUTE STATE AGENCY EXCHANGES

8.2.1 MAINTAIN CHILD SUPPORT EXCHANGE (ISETS)

Function Overview: TANF recipients are required to work with prosecutors in determining and collect child support from absent parents. Daily, ICES interfaces with the Indiana Child Support Tracking system (ISETS) for this purpose. ICES refers any individuals who opens for TANF assistance, and in some case, individuals who also qualify for Medicaid. ICES will transmit reported absent parent information from AEIAP/AEICH, custodial parent, court order, and eligibility information.



8.2.1.1 CHILD SUPPORT REFERRAL PROCESS

Process Overview: This process is responsible for sending to new referrals of absent parents and changes to existing referrals to the ISETS system. All individuals who receive TANF benefits are required to cooperate with the IV-D prosecutor's office to collect child support from absent parents. Individuals who receive Medicaid benefits can voluntarily request the help of the State in collecting child support by assigning their Medical rights to state on AEFMQ. New referrals will be initiated when:

- A TANF case is authorized, or
- A parent has requested child support services and is eligible in an authorized MA AG
- A child is added to a case on AEICH
- A case containing previously referred children is transferred between counties on AEICI or AEOTR

In general, a unique, new, referral is determined according to the following criteria:

TANF AGs

If an eligible child, or eligible adult who is also a minor parent, is authorized in a TANF AG, they are sent as a separate TANF referral (i.e., 4 records, CP, AP, Kid, AG) if he/she is:

- a) marked as a family cap, or;
- b) has a unique Absent Parent, pertinent to only themselves, or;
- c) has a unique Custodial Parent, pertinent to only themselves.

If there is more than one family cap individual in a case with the same AP and CP, these individuals should be sent on separate referrals, not one referral with multiple kids records.

Medicaid AGs

If an eligible child, or eligible adult who is also a minor parent, is authorized in a Medicaid AG, the child should be sent as a separate Medicaid Only referral if he/she is:

- a) Not eligible in a TANF AG; and
- b) The custodial parent of the individual has assigned medical rights to the state on AEFMQ;

and either:

- b) has a unique Absent Parent, pertinent to only themselves, or;
- c) has a unique Custodial Parent, pertinent to only themselves.

For new referrals, this process sends at least four records to ISETS:

- Custodial Parent (CP) Record
- Assistance Group (AG) Record



Absent Parent (AP) Record

- Child Record

If there are multiple children for the same AP, additional children records will be sent to ISETS.

The ISETS system uses this information to determine whether the absent parent is already registered for this child in their system. If ISETS has an associated case it will return an existing absent parent MPI number to ICES. If no match is found, it will create a case and return a new MPI number to ICES.

Subsequent updates to a case that has been referred to ISETS will cause additional information to be sent to ISETS through this same process. The following changes to case information trigger records to ISETS.

- | | |
|------------------------------|---|
| • AG Closures (AEWAA) | • AP deletions and AP detail changes (AEIAP), (AEIAC) |
| • AG detail changes | • Address changes (AEICI), (AEFAM) |
| • Kid detail changes (AEICH) | • Case Worker changes for the case (CLWA) |
| • CP detail changes (AEICH) | • AP deletions and AP detail changes (AEIAP), (AEIAC) |

In general, change records are constitute a CP record and an AG record being sent to ISETS, which it uses to updates its information.

Effective 5/8/02, new referrals are being suppressed for MA X, Y, Z, 2 and 9 AGs if the custodial parent of the child is not on Medicaid.



Name	ISETS Daily Extract	
Exchange Agency	Child Support / COVANSYS	
Contact (P)	(P) Carol Key (Manager)	(S) Steve Valdez (Interface Lead)
Phone	(317) 234-0644	(317) 233-2504
Email	CKEY@isets.state.in.us	EVALDEZ@isets.state.in.us
Send Program	GDE938	
Send Job	CEPDE938	
Frequency	DAILY	
Datasets		
Input	74DB	
Output	WELCEPDG.GDE938FA.PROD (to ISETS) WELCEPDG.GDE938FB.PROD (Zero Grants) WELCEPDG.GDE938FC/FD/FE (discontinued 5/00)	

Please note there are four copybooks for the GDE938FA output file which are used for viewing four different record types (GDE938FA CP records, GDE938FB AG records, GDE938FC AP records, GDE938FD child records)



8.2.1.2 ABSENT PARENT (MPI) UPDATE PROCESS

Process Overview: This process receives a Master Participant Index (MPI) number file from ISETS in order to ensure the integrity of data in ICES child support interface. The information in this process is sent to ICES based on earlier referrals ICES makes to ISETS system. This process stores MPI numbers in the ICES system, both on a case level and also in master MPI index in the 22db.

Based on referrals that ICES has made the previous evening, the ISETS system will determine whether the referred absent parent information is already registered for the identified child in their system. If ISETS has an associated case it will return an existing absent parent MPI number to ICES. If no match is found, it will create a case and return a new MPI number to ICES.

In addition to returning MPI number to ICES through this process, the ISETS system will also return the changes below. ICES will perform an eligibility check (current month plus current month plus one) before generating any alerts for these changes:

- Whether a Custodial Parent is cooperating with the prosecutor's office (AEIAC)
- Whether a Custodial Parent is not cooperating with the prosecutor's office (AEIAC)
- Whether an Absent Parent has returned to a household
- Whether an Absent Parent has left a household
- Whether a Child is no longer living with a Custodial Parent
- Whether a Child is still resides with a Custodial Parent
- Court Order Information, frequency, and payment amounts (AEICH, AEIAP)

This program processes a file sent by ISETS. The file contains current ISETS individual numbers which are passed to ICES where they are stored in 22db. Absent Parents MPI Number will be stored on the GS02GONE segment. All communication between ISETS and ICES use this MPI number. An error report is created for all MPI numbers not loaded.

In daily mode this program process the GDE928FB file that is sent by ISETS to ICES. This file can contain records pertaining either to an Absent Parent, Custodial Parent, or Dependent Person (Record Types AP, CP, and DP accordingly). The GDE928FA output file contains a descriptive code of what action was taken by ICES for each input record.

DESCRIPTIVE CODES

NO ICES CASE NUMBER NO PROCESSING
AP INFO UPDATED ON ICES CASE
AP IS NOT IN ICES CASE
RECORD IS ON ICES, MPI ADDED
KID INFO UPDATED ON ICES CASE
MPI NBR EXIST FOR THIS RID



In Quarterly mode this does:

Name	ISETS Master Participant Index (MPI) Load
Exchange Agency	CBSI
Contact (P)	Steve T. Valdez (Interface Lead)
Phone	(317) 233-2504
Email	EVALDEZ@isets.state.in.us
Contact (S)	Carol Key (Manager)
Phone	(317) 233-1590
Email	CKEY@isets.state.in.us
Send Program	refer to GDE938 – ISETS Daily Extract
Receive Program	GDE928
Receive Job	CEPDE928
Frequency	Daily, Quarterly
Datasets	
Receive Input	WELCEPDG.GDE928FB.PROD
Receive Output	WELCEPDG.GDE928FA.PROD



8.2.1.3 RECIEVE CHILD SUPPORT COLLECTION INFORMATION PROCESS

Process Overview: ISETS extracts child support collection information the first full weekend of each month. The first full weekend in a month is where the Friday of the weekend is part of the current month and not the previous month. Collection payments are from absent parents (APs) and are sent monthly to ICES for the previous month. ICES updates payment types and amounts from ISETS to the DECB screen (and the 25db).

ISETS will send records for each ICES RID number that has been referred to them. A maximum of three collection payments can be listed on one ISETS input record. If an AP makes no payments, a record with \$0 payments is sent and saved on ICES. (Note: ICES will only update \$0 payments if the current payment record in ICES is not a \$0 payment).

There are number of different payment types which are listed below and are saved to DECB:

Payment Type	Caseworker Action
CHSD	System Direct payment from IV-D on Non-TANF (FS only) cases or former TANF recipients under continuing service. Retroactive CHSD are only entered on AEFUI if the payment is reoccurring. Otherwise, lump sum
CHPX	B-5 Excess payment which will be received by the recipient from IV-D during the next month. CHPX should be entered as income for the next recurring month on AEFUI
CHUA	Unadjudicated arrears; only entered on AEFUI if reoccurring, otherwise lump sum
CHAA	Adjudicated arrears; only entered on AEFUI if reoccurring, otherwise lump sum
CHPZ	\$0 Grant TANF recipient

*** No records of type 'RE' are updated to DECB.*

Child Support Payment File records are sorted by Child RID (ascending), AP's Name (ascending), and dollar amount fields (descending). ICES only processes the first unique child RID and AP name combination. If two records have the same child RID and AP name, the second is skipped (unless both have dollar amounts >\$0 and the amounts are different). The following logic is performed.

If ISETS sends one record containing only \$0 payments for an AP/Child combination, it is updated to DECB if the current payment is not a \$0 record. If ISETS sends two records containing only \$0 payments for an AP/Child combination, the first is updated, the second skipped. If ISETS sends one record containing \$0 payments and one record containing >\$0 payments, the records with >\$0 payment is updated, the other skipped. If two records containing >\$0 payments are sent, both records are updated.

If there is a change in an individual's child support amount, Alert 792, 'IV-D PMT CHG FROM LAST MO-DECB' is generated. Additionally, the first time a payment is received for an individual Alert 709, 'FIRST ISETS PMT HIT ON DECB'.



Name	ISETS Child Support Payment/Passback Exchange
Exchange Agency	CBSI
Contact (P) Business/Technical	Carol Key (Manager)
Phone	(317) 233-1590
Email	CKEY@isets.state.in.us
Contact (S) Technical	Steve T. Valdez (Interface Lead)
Phone	(317) 233-2504
Email	EVALDEZ@isets.state.in.us
Receive Program	GDE937
Receive Job	CEPDE937
Frequency	Monthly (First Full Weekend of the Month)
Datasets	
Receive Input	WELWEADS.IVA.PASSBACK.EXT
Receive Output	WELCEPDG.GDE937FA.PROD 25DB



8.2.1.4 TCAM SUPPORT PAYMENT LOAD (DISCONTINUED)

ICES receives a file of child support collection payment types and amounts from the old child support system TCAM. These collections are then displayed in ICES. TCAM is being phased out of existence as ISETS is implemented statewide.

Name	TCAM Support Payment Load
Exchange Agency	CBSI
Contact (P)	Steve T. Valdez (Interface Lead)
Phone	(317) 233-2504
Email	EVALDEZ@isets.state.in.us
Contact (S)	Carol Key (Manager)
Phone	(317) 233-1590
Email	CKEY@isets.state.in.us
Send Program	
Send Job	
Receive Program	
Receive Job	
Frequency	
Datasets	
Send Input	
Send Output	
Receive Input	
Receive Output	



8.2.1.5 ZERO GRANT REPORT

The ISETS system requires a listing of all open, TANF AGs whose benefit amount is \$0 (i.e., Zero Grant), where Reason Code 265 '\$0 BENEFIT TANF GRANT - NO RECOUP OR SANCTION' has been applied to the AG. ISETS will release child support to the custodial parent for these AGs if no other liens are outstanding.

During the Recur-6 process, the DE subsystem reads the audit file of the benefit issuance process. The audit file contains records that denote all \$0 AGs that have had Reason Code 265 applied. DE determines if there is an active, ISETS referral in the case. If an active referral exists, the AG is transmitted to ISETS as a Zero Grant AG.

Name	Zero Grant Report
Exchange Agency	CBSI/ISETS
Contact (P)	Steve T. Valdez (Interface Lead)
Phone	(317) 233-2504
Email	EVALDEZ@isets.state.in.us
Contact (S)	Carol Key (Manager)
Phone	(317) 233-1590
Email	CKEY@isets.state.in.us
Program	GDE931
Job	CEPDE931
Frequency	Monthly
Datasets	
Input	WELCEPDG.GBI01*RX.PROD
Output	WELCEPDG.GDE931FA.PROD



8.2.2 MAINTAIN CHILD WELFARE EXCHANGE (ICWIS)

Function Overview: The purpose of the ICWIS – ICES data exchange is to give ICWIS caseworkers the ability to query the ICES system for an individual's demographic and eligibility information and return matches. Of the matches returned, if the ICWIS worker determines a correct match, he/she will ICES RID with the ICWIS Person ID on the ICWIS' system.

If a child is ever removed or returned to a home, ICWIS sends this information to ICES. The appropriate ICES caseworker receives an alert notifying them that the status of the children in the case has changed. The ICES Caseworker contacts Child Welfare to double check the information and modifies the case's information and individuals eligibility as appropriate.



8.2.2.1 VERIFY CHILD WELFARE REQUESTS PROCESS

Process Overview: Daily, ICES will receive a Search Request File from ICWIS. ICES performs a match search for each individual listed in the request file and sends the required eligibility and demographic information back to ICWIS.

This process reads the ICWIS search request file and extracts the First Name and Last Name in each record. If a Social Security Number (SSN), Date of Birth (DOB), Sex, and/or ICES RID Number (if already known to ICWIS) has been included in the search request, the program will use this information to try get a closer match. Using this information ICES performs a Soundex Search on the 18db and return a predetermined number of matches specified in the input record from ICWIS. (NOTE: ICWIS caseworkers specify the number of matches they want for each individual in the search request file). If the program gets a match that includes a match of the SSN or DOB, only this match will be returned to ICWIS. Else, the number of requested matches will be returned.

ICES looks for individuals who are currently receiving TANF, Medicaid, or Food Stamps. ICES will return its pertinent current demographic information, address information, and Medicaid and TANF eligibility information (not FS eligibility) for the individual in a flat file that ICWIS will process.

Name	ICWIS – ICES Interface
Exchange Agency	ICWIS – UNISYS
Contact (P)	Ajay Kochaar
Phone	(317)-234-0673
Email	akochaar@fssa.state.in.us
Contact (S)	Charlie Erdley
Phone	(317)-234-0680
Email	cerdley@fssa.state.in.us
Receive Program	GDE825
Receive Job	CEPDE825
Frequency	Daily
Datasets	
Receive Input	WELCEPDG.ICWIS.SEARCH.PROD
Receive Output	WELCEPDG.GDE825FB.PROD



8.2.2.2 MAINTAIN CHILD PLACEMENT INFORMATION PROCESS

Process Overview: Daily, ICWIS sends notification of any child removed or returned from/to a home to ICES (also notification of any previously sent records that were in error); ICES will generate only one alert, per case, per day, to its caseworkers upon receiving any of the above record types.

Alert #356 “Call Child Welfare RE HH Comp” is generated in all three circumstances to the current caseworker of the child. This alert is only generated if ICWIS Placement record contains an SSN or ICES RID that can be linked to a currently active individual in a case. It is the duty of the caseworker to contact Child Welfare to determine which child in the case was removed and to update the case’s information accordingly.

Name	ICWIS – ICES Placement Information
Exchange Agency	ICWIS – UNISYS
Contact (P)	Ajay Kochaar
Phone	(317)-234-0673
Email	akochaar@fssa.state.in.us
Contact (S)	Charlie Erdley
Phone	(317)-234-0680
Email	cerdley@fssa.state.in.us
Receive Program	GDE815
Receive Job	CEPDE815
Frequency	Daily
Datasets	
Receive Input	WELCEPDG.GDE815FA.PROD
Receive Output	WELCEPDG.GDE815FB.PROD



8.2.2.3 ICWIS – ICES ALIAS RID PROCESS (GDE510)

Process Overview: Daily, ICES will send a file containing all RID links and unlinks performed on the AEOAL - *Individual Alias* screen. ICWIS maintains the master list of links between ICWIS and ICES individuals. ICES does not keep ICWIS' Person IDs in its system.

Name	ICWIS – ICES RID Link Information
Exchange Agency	ICWIS – UNISYS
Contact (P)	Ajay Kochaar
Phone	(317)-234-0673
Email	akochaar@fssa.state.in.us
Contact (S)	Charlie Erdley
Phone	(317)-234-0680
Email	cerdley@fssa.state.in.us
Receive Program	GDE510
Receive Job	CEPDE510
Frequency	Daily
Datasets	
Send Input	53BTQ
Send Output	WELCEPDG.GDE510FB.PROD



8.2.3 MAINTAIN MEDICAID MANAGEMENT EXCHANGE (AIM)

Function Overview: ICES interfaces with Indiana's Medicaid Management System (AIM) in order for the State to track Medicaid costs and payments. The AIM system is responsible for using ICES' determined Medicaid eligibility for clients to reimburse providers for their medical expenses, track their third party liability (TPL), and issue Medicaid ID Card.

ICES has five different exchange process setup with the AIM system to maintain data integrity between the two systems. They are as follows:

- 8.2.3.1 AIM Daily Extract
- 8.2.3.2 AIM Buy-In Data Exchange
- 8.2.3.3 AIM Third Party Liability (TPL) Data
- 8.2.3.4 AIM Card Issuance Update
- 8.2.3.5 AIM Carrier File Load
- 8.2.3.6 AIM 590 Processing
- 8.2.3.7 AIM Dr. Ingram Exchange
- 8.2.3.8 AIM First Steps (GDE965/GDE529)



8.2.3.1 AIM DAILY ELIGIBILITY PROCESS (GDE529)

Process Overview: This process is responsible for transmitting all Medicaid eligibility to AIM. Daily, this process sends all new Medicaid eligibility data (either newly authorized applicants, or existing recipients with changed eligibility) to AIM, which produces Medicaid cards, processes Medicaid claims, and tracks billing of expenses by Medicaid categories for the State of Indiana.

All current, active and inactive, TPL is transmitted for each individual on the record.

This process will also send over changes made to cases via the following transactions:

AEICI	AEOAL	AEIIA	BIMD	GDE530	GPR004
AEICZ	AEIID	AEWAA	BIMT	GDE560	
AEOMD	AEFAG	AEFMC	CLCA	GDE510	
AEIDC	AEFAM	AEIII	CUMED	GDE910	
				GDE915	

Name	AIM
Exchange Agency	OMPP / EDS
Contact (P)	Jennifer Vachon (Project Manager)
Phone	(317) 488-5126
Email	jennifer.vachon@inxix.sod.eds.com
Send Program	GDE529
Send Job	CEPDE529
Receive Program	
Receive Job	
Frequency	Daily
Datasets	
Send Input	53BTQ
Send Output	WELCEPDG.GDE529FA.PROD
Receive Input	
Receive Output	



8.2.3.2 AIM BUY-IN PROCESS (GDE944)

Process Overview:

Each month, ICES receives a file of Medicaid Buy-in data from AIM for caseworker informational update. If any information is received from AIM, the second question on AEFMQ will be update with a 'Y'.

Name	Buy-In Data Exchange
Exchange Agency	OMPP
Contact (P)	John Brennan
Phone	(317) 488-5353
Email	john.brennan@indyix.eds.com
Contact (S)	Jennifer Vachon (Project Manager)
Phone	(317) 488-5126
Email	jennifer.vachon@inxix.sod.eds.com
Send Program	
Send Job	
Receive Program	GDE944
Receive Job	CEPDE944
Frequency	Monthly
Datasets	
Send Input	
Send Output	
Receive Input	WELCEPDG.BUYIN.INPUT(0) WELCEPDG.BUYIN.RECON(0) Quarterly???
Receive Output	



8.2.3.3 AIM THIRD PARTY LIABILITY (TPL) DATA

The purpose of this exchange is to maintain reliable information about Third Party Liability (TPL) coverage for ICES case individuals. TPL information is maintained on AEFMC. Each day, ICES receives updates about individual's TPL data from AIM for caseworker informational update.

AIM transmits three types of records:

- New policies;
- Changes to existing policies;
- Deletion of existing policies

If any information is received from AIM, the second question on AEFMQ will be update with a 'Y'.

Information entered on AEFMC by ICES caseworkers are transmitted to AIM daily via the eligibility send process (GDE529)

Name	Buy-In Data Exchange
Exchange Agency	OMPP
Contact (P)	John Brennan
Phone	(317) 488-5353
Email	john.brennan@indyix.eds.com
Contact (S)	Jennifer Vachon (Project Manager)
Phone	(317) 488-5126
Email	jennifer.vachon@inxix.sod.eds.com
Receive Program	GDE942
Receive Job	CEPDE942
Frequency	Daily
Datasets	
Send Input	
Send Output	
Receive Input	WELCEPDG.TPL.INPUT WELCEPDG.TPL.BKUP (Previously Processed Files)
Receive Output	02db



8.2.3.4 AIM CARD ISSUANCE UPDATE

Each day, ICES receives a file of all Medicaid recipients to whom a new or replacement Medicaid ID card has been issued by AIM. This information is saved to the 21db (AIM Issuance Master) and viewable via the IQMD and BMD screen. Users can request a replacement of an ID card on BMD. An eligibility check is performed on each incoming record in order to ascertain the current caseworker to save to the database and display on IQMA.

Name	AIM Card Issuance Update
Exchange Agency	OMPP
Contact (P)	Jennifer Vachon (Project Manager)
Phone	(317) 488-5126
Email	Jennifer.vachon@inxix.sod.eds.com
Contact (S)	
Phone	
Email	
Receive Program	GDE984
Receive Job	CEPDE984
Frequency	Daily
Datasets	
Receive Input	WELCEPDG.ISSUANCE.INPUT
Receive Output	Errors: WELCEPDG.GDE984FA.PROD

Note: WELCEPDG.ISSUANCE.INPUT is copied to WELCEPDG.ISSUANCE.BKUP after being processed successfully.



8.2.3.5 AIM CARRIER FILE LOAD

Each day ICES receives a file of Medical Carrier information from AIM for caseworker informational update. This information is accessible via IQTPL and utilized on the AEFMC screen when entering Third Party Liability. AIM sends three different types of records - Adds, Changes, and Deletes. Carrier information is updated and stored on the 49db.

Name	AIM Card Issuance Update
Exchange Agency	OMPP
Contact (P)	Jennifer Vachon (Project Manager)
Phone	(317) 488-5126
Email	Jennifer.vachon@inxix.sod.eds.com
Contact (S)	
Phone	
Email	
Receive Program	GDE980
Receive Job	CEPDE980
Frequency	Daily
Datasets	
Receive Input	WELCEPDG.CARRIER.INPUT WELCEPDG.CARRIER.BKUP
Receive Output	WELCEPDG.GDE980FA.PROD

Note: All WELCEPDG.CARRIER.INPUT GDGs are copied into WELCEPDG.CARRIER.BKUP after being processed successfully.



8.2.3.6 AIM 590 PROCESSING

Each week (Monday), ICES receives a file of '590' data from AIM. 590 data is basically institutionalized individuals. While an individual is institutionalized the State is responsible for their medical care. AIM sends individual data to ICES such as name and SSN in order to retrieve ICES RID number, or have a RID number assigned to the individual.

GDE970 process this file and determines whether there is a match on ICES. If a match is found, the appropriate demographic information and RID number is returned to AIM.

For each record in the input file, a return record is sent to AIM. A run report will tell what was done with each input records. Some of following descriptive messages are used:

GOOD SSN BUT REC NOT ON ICES
RECORD IS ON ICES GOOD MATCH
NO SSN FOUND ON ICES ADD NEW RID
SSN ALREADY ON ICES
ZERO SSN ON INPUT FILE
SOUNDEX MATCHED NAME, NEW SSN
INVALID SSN ON INPUT FILE
NEW SSN FOUND
SSN FOUND, NOT IN ICES CASE
GOOD MATCH INDIVIDUAL NOT IN ICES CASE
GOOD MATCH BUT BAD DOB
SSN MATCH BUT DIFF PERSON

Name	AIM 590 Processing
Exchange Agency	OMPP
Contact (P)	Jennifer Vachon (Project Manager)
Phone	(317) 488-5126
Email	jennifer.vachon@inxix.sod.eds.com
Contact (S)	
Phone	
Email	
Receive/Send Program	GDE970
Receive/Send Job	CEPDE970
Frequency	Weekly
Datasets	
Receive Input	WELCEPDG.AIM590.INPUT
Send Output	WELCEPDG.GDE970FB.PROD – to AIM WELCEPDG.GDE970FA.PROD – (Run Report)



8.2.3.7 AIM - DR. INGRAM EXCHANGE

Each quarter, ICES sends a file of all individuals with Medicaid eligibility to Dr. Ingram at the Office of Medicaid Policy Planning (OMPP). Dr. Ingram performs statistical analysis pertaining to Medicaid categories and poverty; he also develops new program/category of insurance or assistance based on the data sent to him.

Name	Dr. Ingram Exchange
Exchange Agency	OMPP
Contact (P)	Dr. Ingram
Phone	(317) 232-4707
Email	dingram@fssa.state.in.us
Contact (S)	Jennifer Vachon (Project Manager)
Phone	(317) 488-5126
Email	jennifer.vachon@inxix.sod.eds.com
Send Program	GDE445
Send Job	CEPDE445
Frequency	Monthly
Datasets	
Send Input	GRP010
Send Output	
Receive Input	-
Receive Output	-



8.2.4 MAINTAIN CHIP PREMIUM INFORMATION



8.2.6 MAINTAIN WORKFORCE DEVELOPMENT EXCHANGES

Function Overview: ICES interfaces with Indiana's Department of Workforce Development. (IDWD). IDWD is responsible for maintaining information regarding Indiana residents who are receiving unemployment, newly hired, and their wages in the State of Indiana.

ICES has the following exchanges setup with IDWD:

- 8.2.6.1 New Hire Information
- 8.2.6.2 UIDIX Information
- 8.2.6.3 Wage Data Exchange (WDX)



8.2.6.1 NEW HIRE INFORMATION

Daily, ICES receives a file of all individuals who have been newly hired in the State of Indiana. ICES looks to see if any of the individuals' SSNs match those of current recipients. Alert 343 is generated to the appropriate caseworker.

The data from DWD includes all relevant employment information and is displayed on DENH.

Name	New Hire Information (DENH)
Exchange Agency	Indiana Department of Workforce Development (IDWD)
Contact (P)	Jim Coyle
Phone	(317)-233-2696
Email	jcoyle@dwd.state.in.us
Contact (S)	Thomas Stone
Phone	(317) 232-0633
Email	tstone@dwd.state.in.us
Recieve Program	GDE865
Recieve Job	CEPDE865
Frequency	Daily
Datasets	
Receive Input	WELWEADG.NEWHIRE.DWD
Receive Output	25db (GS25NEWH) Discrepancies 46db (GS46CMPL) Compliance WELCEPDG.GDE865FA.PROD



8.2.6.2 UNEMPLOYMENT INSURANCE INFORMATION

Weekly and Monthly ICES sends and receives a file querying IDWD for individuals who are receiving unemployment insurance.

Weekly, ICES will send all individuals involved in a new application to IDWD. This process will check the 50BTQ to determine who is newly added

Monthly, ICES will read the GRP010 report and send over any individual who is 16 and older, who is also eligible in an ICES AG.

This data is used to assist caseworkers in verifying an applicant or recipient's income.

Name	Unemployment Insurance (DEUX)
Exchange Agency	Indiana Department of Workforce Development (IDWD)
Contact (P)	Jim Coyle
Phone	(317)-233-2696
Email	jcoyle@dwd.state.in.us
Contact (S)	Thomas Stone
Phone	(317) 232-0633
Email	tstone@dwd.state.in.us
Send Program	GDE522 (Weekly) GDE520 (Monthly)
Send Job	CEPDE52? (Weekly) CEPDE500 (Monthly)
Recieve Program	GDE860
Recieve Job	CEPDE860
Frequency	Weekly, Monthly
Datasets	
Send Input	50BTQ GRP010 Files
Send Output	WELCEPTG.GDE522FB.PROD (weekly) WELCEPTG.GDE520FC.PROD (monthly)
Receive Input	WELCEPTG.GDE860FW.PROD (weekly) WELCEPTG.GDE860FM.PROD (monthly)
Receive Output	25db (GS25MDUI) Discrepancies 46db (GS46CMPL) Compliance



8.2.6.3 WAGE DATA EXCHANGE

Quarterly, ICES sends all eligible ICES individuals, 16 and older, to the Indiana Department of Workforce Development (IDWD) to check whether or not they have in-state earnings. IDWD checks each individual and returns the last four quarters of their in-state gross earnings. ICES checks whether the reported in-state earnings of the individuals from IDWD corresponds to income on ICES AEINC screen.

Name	Wage Data Exchange (DEWX)
Exchange Agency	Indiana Department of Workforce Development (IDWD)
Contact (P)	Jim Coyle
Phone	(317)-233-2696
Email	jcoyle@dwd.state.in.us
Contact (S)	Thomas Stone
Phone	(317) 232-0633
Email	tstone@dwd.state.in.us
Send Program	GDE520
Send Job	CEPDE520
Recieve Program	GDE870
Recieve Job	CEPDE87Q
Frequency	Quarterly
Datasets	
Receive Input	WELCEPTG.GDE870FQ.PROD
Receive Output	25db (GS25MWDX) Discrepancies 46db (GS46CMPL) Compliance

8.2.7 MAINTAIN BCD CHILD CARE EXCHANGE

8.2.8 MAINTAIN MOTOR VEHICLE INFORMATION



8.2.8 MAINTAIN DEPT OF HEALTH CSHCS EXCHANGE (GDE965)

Each week, ICES receives a file of individuals receiving assistance from the Children's Special HealthCare Services (CSHCS) system, which is run by the Indiana Department of Health (IDOH). ICES checks to see if the individuals in the file are in ICES. If the individuals are determined to be in ICES their most current Medicaid eligibility and Third Party Liability (TPL) data is returned. Current Medicaid eligibility and TPL information is determined using the same process that sends eligibility to AIM. (Note: MA L and MA J are not returned to the external agency because they are Medicare-related).

Note: This same process runs monthly to gather the same information for the First Steps Exchange. The First Steps Exchange is described in section 8.2.9.

Name	Children Healthcare Match Exchange
Exchange Agency	Indiana Department of Health (IDOH)
Contact (P)	Regina Love
Phone	(317) 232-1095
Email	rlove@isdh.state.in.us
Contact (S)	Vicki Wentworth
Phone	(317) 233-5608
Email	
Recieve Program	GDE965
Recieve Job	CEPDE96C
Send Program	GDE529
Send Job	CEPDE52C
Frequency	Weekly
Datasets	
Receive Input	WELCEPDG.GDE965FF.PROD
Receive Output	WELCEPDG.GDE965FE.PROD (Run Report) WELCEPDG.GDE965FD.PROD (to GDE529)
Send Input	WELCEPDG.GDE965FD.PROD
Send Output	WELCEPDG.GDE529FC.PROD (Sent to IDOH)



8.2.9 MAINTAIN FIRST STEPS EXCHANGE (GDE965, GDE529)

Each month, ICES receives a file of individuals receiving assistance from the First Steps system (which handles children's developmental disorders). ICES checks to see if the individuals in the file are in ICES. If the individuals are determined to be in ICES their most current Medicaid eligibility and Third Party Liability (TPL) data is returned. Current Medicaid eligibility and TPL information is determined using the same process that sends eligibility to AIM. Note: MA L and MA J are not returned to the external agency because they are Medicare-related.

Notes: This process also runs monthly to gather the same information for the Children Special HealthCare Services (CSHCS) system. The CSHCS Exchange is detailed in section 8.2.8.

If we have questions about the creation of the input file, contact Mark Bogeman (cc: Jerry Allen and Robert Franklin).

Name	First Steps Exchange
Exchange Agency	First Steps
Contact (P)	Jerry Allen
Phone	(317) 232-7097
Email	jallen2@fssa.state.in.us
Contact (S)	Mark Bogemann (Technical)
Phone	(317) 232-4649
Email	Mbogemann@fssa.state.in.us
Recieve Program	GDE965
Recieve Job	CEPDE965, CEPDE52F
Send Program	GDE529
Send Job	CEPDE52F
Frequency	Monthly
Datasets	
Receive Input	WELCEPDG.GDE965FC.PROD
Receive Output	WELCEPDG.GDE965FB.PROD (Run Report) WELCEPDG.GDE965FA.PROD (to GDE529)
Send Input	WELCEPDG.GDE965FA.PROD
Send Output	WELCEPDG.GDE529FB.PROD (Sent to First Steps)



8.3 VIEW DATA EXCHANGE INFORMATION

The Data Exchange Menu (MNDE) is the primary method of accessing the transaction available via the DE subsystem. Each transaction listed on MNDE provides access to particular information supplied by a data exchange. The transactions available on the menu are listed below and detailed in the following PMN sections.

- (DERL) Recipient List
- (DEBR) BEER
- (DEBN) BENDEX
- (DESX) SDX
- (DENB) NUM/XRPT
- (DEUI) UI
- (DEWX) WDX
- (DEUX) UUIDX
- (DEDR) Disqualified Recipients DRS
- (DECB) Case Payment Information
- (DEQE) SSA QTR of COV
- (DECT) Compliance TRK
- (DENH) IDWD/New Hire
- (DEPM) SSA / Prisoner

8.3.1 DISPLAY IRS UNEARNED INCOME RESPONSE (DEUI)

The Data Exchange inquiry IDETS/UI screen (DEUI) displays the results of the data exchange with the Indiana Department of Employment and Training Service (IDETS) regarding the prior month unemployment insurance benefit information for an individual. This screen displays the most recent response information for applicants/recipients age 16 and older.

DEUI displays the following fields:

1. **RECIPIENT ID:** Displays the recipient id number of the requested individual.
2. **RECIPIENT SSN:** Displays the recipient Social Security Number of the requested individual.
3. **FIRST NAME:** Displays the recipient's first name.
4. **MIDDLE INIT:** Displays the recipient's middle initial.
5. **LAST NAME:** Displays the recipient's last name.
6. **SURNAME:** Displays the recipient's surname.
7. **COUNTY:** Displays county number for the requested recipient.
All the above fields are obtained and displayed from GS03INDV segment.
8. **MATCH DATE:** Displays the most current date (MM/DD/YY) the agency match occurred for the individual. IDETS will return the details if individuals which are sent for verification. The information received from IDETS is saved to GS25MDUI segment of 25 DB.
9. **IDETS FIRST NAME:** IDETS name of individual to whom benefits were issued - first name.
10. **IDETS MIDDLE INIT:** IDETS name of individual to whom benefits were issued - middle initial.



11. **IDETS LAST NAME:** IDETS name of individual to whom benefits were issued - last name.
12. **ADDRESS:** Displays the recipient address lines 1 through 4 as reported by IDETS/UI.
13. **BENEFIT PERIOD DATE (FIELD 1):** Displays the benefit period began date (MM/DD/YY).
14. **BENEFIT PERIOD DATE (FIELD 2):** Displays the benefit period end date (MM/DD/YY).
15. **CLAIM TYPE:** Displays the claim type code, which identifies the current wages used to compute the claim. The reference table, TIDC will display the claim type descriptions.
16. **LOCAL OFFICE:** Displays the local office code the individual is receiving claim payments from. The reference table TULO, displays descriptions.
17. **MAX BENEFIT AMT:** Displays the maximum benefit amount (MBA) available for payment.
18. **UNPAID BALANCE:** Displays the unpaid balance of the dollar amount available after each weekly payment of unemployment insurance benefits.
19. **WKLY BENEFIT AMT:** Displays the weekly benefit amount.
20. **VOUCHER DATE:** Displays the date (MM/DD/YY) the voucher was issued for benefit payment amount.
21. **VOUCHER AMOUNT:** Displays the payment voucher amount of the benefit issued.
22. **COMP WK ENDING:** Displays the compensable week ending date (MM/DD/YY), which identifies the week for which the benefit is paid.
23. **OFFSET REASON:** Displays the payment offset reason code. The reference table TUIO, describes the various offset reason codes. Indicates the reason the individual did not receive the full weekly benefit amount when the voucher payment was issued.
24. **REQUEST FOR DISCREPANCY NOTICE (Y, N):** Indicates whether a system generated discrepancy notice has been requested for the matched recipient. The worker must enter a "Y" to generate the notice.

8.3.2 DISPLAY SSN VERIFICATION DETAILS (DENB)

The purpose of the data exchange inquiry SSA NUMIDENT screen (DENB) displays the results of data exchanges with the social security administration (SSA) regarding SSN matches for all unverified SSN's on applicants/recipients. Discrepancies are listed on this screen. An automatic update to the individual database will occur for the validation of an SSN. Also, this screen will display the Date of Death that SSA has for an individual. This also allows the caseworker to send a discrepancy notice to the recipient for the information on the screen.

The following fields appear on DENB screen.

1. **RECIPIENT SSN:** Displays the current social security number of the recipient on AEIID. The SSN may have changed prior to the returned data match. The match SSN field (for the



NUMIDENT match) will display the original SSN captured on ICES and matched with SSA if the SSN changes on AEIID, the recipient will be sent again for matching.

2. **MATCH DATE:** Displays the most current date (MM/DD/YY) the agency match occurred for the recipient.
3. **RECIPIENT ID:** Displays the recipient id number of the individual matched.
4. **RECIPIENT FIRST NAME:** Displays the recipients' first name.
5. **RECIPIENT MIDDLE INIT:** Displays the recipients middle initial.
6. **RECIPIENT LAST NAME:** Displays the recipients last name.
All the above information is obtained from the GS03INDV segment.
7. **FIRST NAME:** Displays the returned SSA individual's first name.
8. **MIDDLE NAME:** Displays the returned SSA individual's middle name.
9. **LAST NAME:** Displays the returned SSA individual's last name.
10. **MATCH SSN:** Displays the recipient SSN matched with SSA for the NUMIDENT match.
11. **DOB:** Displays the Date of Birth (MM/DD/YY) of the recipient matched.
12. **SEX:** Displays the sex code of the recipient matched. SSA/NUMIDENT SEX Code values are: M=MALE, F=FEMALE, OR U=UNKNOWN.
13. **DOD:** Displays the Date of Death (MM/DD/YY) of the recipient matched.
14. **VERIFICATION:** Displays the verification code, which identifies the discrepant result of the match SSN verified by SSA/NUMIDENT on NAME, DOB and SEX CODE.
15. **DESCRIPTION OF VERIFICATION:** Displays the description message of the discrepant verification code for the SSA/NUMIDENT match or the date of death information.
16. **MULTIPLE SSN:** Displays multiple SSN' s up to five, if the match SSN is verified and multiple SSN' s are identified on the SSA/NUMIDENT records. If match SSN is not verified or no multiple SSN is found, field will be blank.

All the above information is obtained from the GS25MNUM segment of 25 Database.

17. **SEND NOTIFICATION TO RECIPIENT?:** Optional entry. Worker may input "Y" (YES) to generate a discrepancy notification to the recipient.
This field will be protected for all those who access the screen except for the profiles who have an updateable access on SMTR screen.

8.3.3 DISPLAY BEER DETAILS (DEBR)

DEBR writes audit trail automatically whenever an individual gains access to the DEBR transaction.



8.3.4 DISPLAY BENDEX DETAILS (DEBN)

8.3.5 DISPLAY SDX DETAILS (DESX)

8.3.6 DISPLAY WDX DETAILS (DEWX)



8.3.7 DISPLAY UIDX DETAILS (DEUX)

DEUX provides a mechanism for users of ICES to view the information sent by the IRS about individuals in a case. DEUX can be used to determine if an individual is not correctly reporting his or her income. DEUX writes audit trail automatically whenever an individual gains access to the DEUX transaction; this and DEBR are different than any other transaction currently writing audit trail since no update is required to record audit trail.

A disclaimer/warning is placed at the top of the screen warning caseworkers that the information is confidential.



8.3.8 DISPLAY RECIPIENT LIST (DERL)

8.3.9 DISPLAY 40 QUARTERS DETAILS (DEQE)

8.3.10 DISPLAY PRISONER DETAILS (DEPM)

8.3.11 DISPLAY NEW HIRE DETAILS (DENH)

8.3.12 DISPLAY DISQUALIFIED RECIPIENTS (DEDR)



8.3.13 DISPLAY CHILD SUPPORT INFORMATION (DECB)

This screen allows the caseworker to review the IV-D support payments made by the Child Support bureau to the caretaker relative (payee). The support payment types, a retro payment designation of "R", the IV-D payments and distribution dates are displayed. The eligibility worker enters the IV-D payments on AEFUI.

This program allows the caseworker to inquire on all child support benefits for a given recipient number. The program will access the GS25PAYE segment to get all the payments. The DECB screen shows the following information:

1. CASE NUMBER
2. CAT/SEQ NUMBER
3. IV-D / MPI NUMBER
4. AS OF DATE
5. RECIPIENT NAME
6. RID NUMBER
7. WORKER.

All of the above information is obtained from GS03PTRS and GS22INDV/RCPT (ICES INDIVIDUAL DB) segments.

The screen also has the following information:

8. **PAYMENT TYPE** - displays the IV-D distribution payment type received by the recipient of "CH" for child support unearned income.
9. **SUB TYPE** - Displays the sub type of the child support income received by the recipient. The payment/sub types, which will display are explained later below.
10. **AMOUNT** - Displays the iv-d payment received by recipient or total collection amount for this recipient.
11. **TOTAL RECEIVED / COLLECTED** - For support types, this shows the total amount of support collected within all court orders for all children whose absent parents paid at least \$1 in support during the collection month. For CHTC, this shows all support collected regardless of the court order.
12. **DISTRIBUTION DATE** - For support types this displays the date (MM/YY) the support payments were received by the recipient. For CHTC this displays the month of collection.
13. **RETRO DATE** - Displays the retro support payment code 'R' for any month in which a retro payment was made with the current month's payment.
14. **ABSENT PARENT (AP) NAME** - Displays the first and last name of the absent parent who paid support.

All of the above information is derived from GS25PAYE segment of 25 Database.



CHILD SUPPORT TYPES:

- A. CHPT - B-1 or pass through payment. (no longer valid)
- B. CHPX - B-5 Excess payment which will be received by the recipient from IV-D during the next month. CHPX should be entered as income for the next recurring month on AEFUI.
- C. CHSD - System direct payment from IV-D on NON-TANF (FS ONLY) cases or former TANF recipient's under continuing service. Retroactive CHSD payments are only entered on AEFUI if the payment is reoccurring. Otherwise, lump sum.
- D. CHUA - Unadjudicated arrears. Only entered on AEFUI if reoccurring. Otherwise, lump sum.
- E. CHAA - Adjudicated arrears. Only entered on AEFUI if reoccurring. Otherwise, lump sum.
- F. CHPZ - \$0 Grant TANF recipient.
- G. CHTC - Shows individuals' portion of total collections and the total collections from all absent parents prior to being divided among all children whose absent parents paid at least \$1 in support in the collection month. This is informational only and is not an income type. CHSD and CHPZ should be listed as income on AEFUI attributed to the listed recipient. CHUA and CHAA should only be listed on AEFUI if the payments are reoccurring. Otherwise they are lump sums for the listed recipient.

8.4 RID SWITCH

This process is in place to capture and any RID switches that are performed at ICES and transmit this information to various agencies ICES interfaces with.



8.4 DATA EXCHANGE COMPLIANCE TRACKING (DECT)

This function's purpose is to track the time spent by caseworkers incorporating data exchange information into their cases. State managers and Federal auditors use this information to perform cost benefit analysis and to ensure ICES' compliance with regulations.

Supervisors use the Compliance Tracking Status Screen (DECT) to track the status and completion of the external agency match results by worker. Users can access this screen to the finalize results of actions taken from the discrepant match data. Discrepancies from the BENDEX, WDX, SVES' Prisoner, UUIDX, New Hire and SDX exchanges result in automatic updates to the case and individual databases that result in automatic updates to DECT. Alerts are generated to caseworkers about discrepancies that require review; caseworkers complete DECT with the amount of time spent working on discrepancies. The DECT Tracking Information is displayed by case for each recipient ID. This data is used to produce the ICES productivity report for all source matches on applicants and recipients.

A tolerance level (see reference table TDTL) will be applied to all discrepant UUIDX, BEER, and WDX matches. All matches not within tolerance will result in an alert generating to the worker. DE exchanges will automatically update DECT with a results code '1' (Within Tolerance).

Once DECT is completed, alerts corresponding to the discrepancies on DECT are automatically deleted from the caseworker's (and supervisor's, if applicable) alert list. The auto deletion process starts after the worker completes all the necessary information on DECT. This includes AG results (the workers action on the AG), completion date, and minutes spent. Once all required information is entered DECT will auto delete the alerts from 07DB that belong to the assigned caseworker. It also deletes the alert sent to the supervisor (if any).



8.5 DATA EXCHANGE INFORMATION PURGE (GDE999)

This function's purpose is to delete information from the DE Discrepancy database that is no longer required by the State in eligibility decision making.

This process runs yearly and deletes information older than six (6) years of age. It deletes information from the following exchanges:

State Verifications and Exchange System (SVES / SSN Matches – Social Security Administration)

Beneficiary Earning Data Exchange (BENDEX / SS – Social Security Administration)

Wage Data Exchange (WDX – Department of Workforce Development)

Unemployment Income (UI – Department of Workforce Development)

State Data Exchange (SDX / SSI – Social Security Administration)

Name	DE History Purge
Exchange Agency	DFC (Internal Process)
Program	GDE999
Send Job	CEPDE999
Frequency	Yearly
Datasets	
Input	25db
Output	Run Report in System SYSOUT



8.6 DATA EXCHANGE COST BENEFIT ANALYSIS INFORMATION EXTRACT (GDE030)

This job extracts compliance information from the WGDB46P database and produces a report of the time ICES caseworkers spent working matched items. The report is for a calendar year. It will be produced at the end of the 1st quarter. This allows caseworkers 3 months to complete compliance reviews for the previous year. It is stored on COGNOS to be reviewed by State Track Managers to assist them in cost benefit analysis of the exchanges. The information is used when State agreements with the agencies are being reviewed.

This job consists of two steps. The first executes program GDE030. It reads the 46DB and writes records to the output file, WELCEPDG.GDE030FA. The match date from the segment is used to determine if a database record should be output. Records from all exchanges are passed to GDE031. The second step is GDE031. It is a SAS program to produce the formatted summary report. GDE031 determines which exchanges are reported on. The report contains information about the following exchanges:

Beneficiary Earning Data Exchange (BENDEX / SS – Social Security Administration)
Wage Data Exchange (WDX – Department of Workforce Development)
Unemployment Income (UI – Department of Workforce Development)
State Data Exchange (SDX / SSI – Social Security Administration)

Name	DE Cost Benefit Analysis Report
Exchange Agency	Internal ICES use
Program	GDE030 & GDE031
Job	CEPDE030
Frequency	Annually, end of 1 st quarter for the previous year
Datasets	
Input	46db
Output	Temporary file to the SAS step
Reports	GDE030RA



8.7 DATA EXCHANGE PNA SUPPLEMENTAL ASSISTANCE (GBI210/GBI220)

Medicaid Personal Needs Assistance is currently set at \$52.00/mo and requires FSSA to supplement the \$30.00 that SSI recipients receive from SSA. The assistance payment provision requires ICES to identify the eligible recipients and provide the information to Financial Management/State Auditor who will make the payments. This process will need to be able to affect payment changes, closures, and new records.

This exchange consists of two jobs. The first executes program GBI210. It reads BI records from GBI205 that indicate who receives the PNA supplement. GBI210 creates a tape for Financial Management/State Audit with the benefit information. This occurs after SDX Mass Change processing. The Auditor's office processes this file at the 1st of the month and FTPs a file back to ICES containing warrant information for each recipient that received assistance. WELCEPDG.GBI220FA.PROD is the file returned. GBI220 updates the 89db with the warrant information. The warrant data is displayed on the IQPNA screen.

Name	BI PNA Supplemental Assistance
Exchange Agency	Financial Management/State Auditor
Contact (P)	Fred Anderson
Phone	(317) 232-3613
Email	andersfw@audlan.state.in.us
Send Program	GBI210
Send Job	CEPBI210
Receive Program	GBI220
Receive Job	CEPBI220
Frequency	Monthly – Send/after SDX Mass Change Receive/1 st week of the next month
Datasets	
Send Input	WELCEPDG.GBI205FC WELCEPDG.GBI205FA
Send Output	WELCEPDG.GBI210FA.PROD
Recieve Input	WELCEPDG.GBI220FA.PROD
Receive Output	89db